

Lost Property Policy

GUEST'S LOST PROPERTY SERVICE CONDITIONS

Leichhardt Accommodation Village holds guest's lost property for a period of 1 month, after which it will be disposed of or donated to a local charity.

Lost property item/s can be collected from the Village, by the owner after producing an accepted form of ID.

If the person collecting the lost property is NOT the owner, then the Village requires an authorisation form to be completed by the owner, authorising the third party to collect the items on the owner's behalf. The Village reserves the right to refuse handing over the property if an ID is not produced by the 'Authorised Person' as specified by the owner.

If collection from the Village is not suitable, the items can be posted using Australia Post's "Cash on Delivery" service. Prior payments may be required, if requested by Australia Post, before arrangements can be made.

Leichhardt Accommodation Village keeps the guest lost property but is not liable for any item or its return to the owner. The Village therefore does not cover any costs associated with any damages or missing property after departure.

For all enquiries please contact the office on 49417186 or email office@lavmoranbah.com.au